

Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

St. Joseph Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. St. Joseph Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

St. Joseph Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
 - Language assistance is available free of charge. For more information refer to www.stjosephhospital.com/media/file/1557_Flyer.pdf

If you need these services, contact the Interpreter Services Program Administrator. If you believe that St. Joseph Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the: Interpreter Services Program Administrator, 172 Kinsley St., Nashua, NH 03060, (603) 882.3000, ext. 63863, TTY: (603) 595.3328, rsimpsonford@sjnh.org. You can file a grievance in person or by mail, or email. If you need help filing a grievance, the Interpreter Services Program Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



November 2016