



We now offer

# Virtual Visits



Call your provider to get started.

# How to Get Started for your Virtual Visit

## What You'll Need

A desktop computer, laptop, Android device or iPad/iPhone with a camera

Compatible browsers:

Firefox, Chrome or Safari

## Starting Your Visit

- Click the link your provider sent to you via email to open a browser window.
- Log-in a few minutes before your appointment's start time.
- Enter your name to **Check in**.
- Allow your browser to use your camera and microphone.
- Your provider will start your session shortly.

## Call Tips

- Have a good Internet connection
- Restart your device before your visit
- Choose a quiet room and limit noise and distractions

## Schedule a virtual visit

### Established patients

Phone your provider's office or message your provider via MyChart to request a virtual visit.

### New patients

Contact our local call center 800.210.9000